

18 November 2020

## Assurance Statement

We have completed our assessment of compliance with the Regulatory Framework and the Regulatory Standards of Governance and Financial Management.

In completing this assessment, we have used the Scotland's Housing Network (SHN) self assessment tool to provide a structured approach to our review.

Board and senior staff have used the SHN tool to prepare a comprehensive evidence bank containing relevant documents and information that contribute to our assurance.

The evidence which supports this statement includes:

- Reports about performance in key areas including governance, value for money, sustainability, finance, service delivery, asset management, development and risk;
- Internal and external audit reports;
- Advice from external and specialist advisers;
- Feedback from Tenant Representatives and the outcomes from specific tenant consultations;
- Data analysis about our tenants and customers;
- Benchmarking;
- Reports, advice, and information from senior staff.
- During 2020, reports and actions taken to respond to the COVID-19 crisis.

In reviewing the evidence and assessing compliance, we have used good practice advice, including external support from SHN through practice exchange forums and specific advice in using the self assessment tool. We have used this support alongside the toolkit produced by the Scottish Federation of Housing Associations (SFHA). In August 2020, our internal auditors reviewed our methodology used in the preparation of our 2020 Assurance Statement, including our actions in relation to the COVID-19 crisis. They Assessed the Association's approach as "Strong", made no recommendations and noted 14 areas of good practice.

The Board of Melville Housing Association confirms that having reviewed and assessed a comprehensive bank of evidence to support this statement that, to the best of our knowledge, Melville Housing Association is compliant with the Regulatory Standards of Governance and Financial Management and the requirements of Chapter Three of the Regulatory Framework.

We recognise that we are required to notify the Scottish Housing Regulator of any changes in our compliance during the course of the year and are assured that we have effective arrangements in place to enable us to do so.

As Chair, I was authorised by the Board at a meeting held on 18 November 2020 to sign and submit this Assurance Statement to the Scottish Housing Regulator. I confirm that this Assurance Statement is being published on our website on the same date that it is submitted to the Scottish Housing Regulator.

Caron Quinn

**Caron Quinn**  
**Chair - Melville Housing Association Ltd**