

Assurance Statement

We have completed our assessment of compliance with the Regulatory Framework and the Regulatory Standards of Governance and Financial Management.

In completing this assessment, we have built on work undertaken in previous years using the Scotland's Housing Network (SHN) self-assessment tool alongside the Scottish Federation of Housing Association model to provide a structured approach to our review.

Board and senior staff have prepared a comprehensive evidence bank containing relevant documents and information that contribute to our assurance.

The evidence which supports this statement includes:

- Reports about performance in key areas including governance, value for money, sustainability, finance, service delivery, asset management, tenant and resident safety development, and risk
- Internal and external audit reports
- Advice from external and specialist advisers
- Feedback from Tenant Representatives and the outcomes from specific tenant consultations
- Data analysis about our tenants and customers
- Benchmarking
- Reports, advice, and information from senior staff
- Equalities & Human Rights Action Plan
- Annual Assurance Statement Action Plan Updates

The Board of Melville Housing Association confirms that having reviewed and assessed a comprehensive bank of evidence to support this statement that, to the best of our knowledge, Melville Housing Association is compliant with the Regulatory Standards of Governance and Financial Management and the requirements of Chapter Three of the Regulatory Framework.

We are also satisfied that we meet all of our duties in relation to tenant and resident safety. In particular, we have gained the necessary evidence-based assurance of our compliance in respect of duties relating to gas, electrical, fire, water and lift safety and our obligations relating to asbestos, damp and mould.

We have previously sought specialist advice to monitor our compliance in some of these areas and have appointed our internal auditor to undertake an additional assessment of all of these during 2023 to provide further support to our assurance.

We are satisfied that we have effective arrangements in place to manage our statutory obligations in relation to equalities and are further developing our human rights approach.

We have sought specialist advice to monitor our compliance in equalities.

Also, during the year we have identified some qualitative improvements to our service delivery and will continue to adopt an annual assurance statement action plan to maintain progress on service delivery improvements.

We recognise that we are required to notify the Scottish Housing Regulator of any material changes in our compliance during the year and are assured that we have effective arrangements in place to enable us to do so.

As Chair, I was authorised by the Board at a meeting held on 11 October 2023 to sign and submit this Assurance Statement to the Scottish Housing Regulator. I confirm that this Assurance Statement is being published on our website on the same date that it is submitted to the Scottish Housing Regulator.

Donna Bogdanovic

Chair - Melville Housing Association Ltd